

Why EF

06

Learn a language faster at one of our accredited global campuses. Our flexible-length courses start every Monday and can be tailored to your goals and interests. Make guaranteed progress and explore with friends from over 100 countries.

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Boost your language skills with classes led by experienced EF Teachers

Personalized courses

Build your perfect language course by studying when, where and how you like. Our flexible-length courses start every Monday and are available in 10 languages and various intensities – and can be personalized to accommodate your specific needs and goals. Whether you want to focus your language learning on career development, exam preparation or culture & arts, there is a Special Interest Lesson (SPIN) for you.

International network

Study alongside classmates from over 100 countries and make friends for life. You'll come together from big cities and small villages and represent many nations and cultures. But one thing you will share is your new common language and discovering a new country.

Guaranteed progress

We guarantee that you'll advance one course level every six weeks when you attend all your classes and complete every assignment. Our innovative EF Efecta™ Learning System will ensure that you make maximum progress – otherwise you'll study for free until you do. EF will also help you prepare for and take official language proficiency exams like Cambridge English, IELTS and TOEFL.

Inspiring environment

EF maintains its own schools in the world's greatest cities. We've worked closely with top designers and leading educators to create the optimal learning environment for our students at our best-located campuses. Each of our language campuses boast modern interiors, social space and welcoming staff to ensure that you feel at home during your experience abroad.

Comprehensive experience

EF offers you a complete study experience, including free-time activities and excursions with full support around the clock. We help you with every detail – from arranging your accommodation to flights, visa assistance to airport transfers, meals to comprehensive travel and medical insurance coverage. That way you can focus on learning and enjoying your course.

Globally accredited

Our schools meet the highest standards of excellence set by organizations respected around the globe – including the British Council, Independent Schools Inspectorate, ACCET and Eaquls. With over 50 years of experience, EF is also one of the only language schools to offer university certified courses.

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Study in modern surroundings





EF International Language Campus New York

Our schools' accreditations



The Independent Schools Inspectorate (ISI) is the approved educational oversight body authorised by the UK Home Office to enroll international students under Tier 4 of the Points Based System.



All EF International Language Campuses in the UK are accredited by the British Council.



EF Dublin is recognized by ACELS, a service of quality and qualifications in Ireland for English language teaching.



The EF International Language Campuses in Berlin, Cambridge, St. Julian's, Cape Town, Paris, Nice, Barcelona, Malaga, Rome, Munich, Seoul and Tokyo are accredited by Eaquals.



The EF International Language Campuses in the USA are accredited by ACCET.



EF Vancouver, Vancouver Island and Toronto are accredited by Languages Canada.



The EF International Language Campuses in Australia are accredited by the Australian Skills Quality Authority (ASQA) under CRICOS 01070M, and endorsed by NEAS.



The EF International Language Campus in Auckland is a member of English New Zealand, and meets their additional quality assurance standards over and above NZQA requirements.

Our personal approach

You'll learn faster and more effectively with our proven, personalized method. EF courses go beyond the classroom to challenge students in varied ways and diverse environments, allowing them to experience the language instead of just studying it.

1) Learn

Inspiring professional teachers

Our teachers are selected for personality, dedication, enthusiasm and experience. They lead interactive, conversation-based classes that teach real-world language based on current events and everyday topics.

Small class size

We always limit General Language class sizes to 12 to 15 students (max 17) so that you are sure to receive personal attention from your teachers. This ensures you will have the time to express yourself and to interact with classmates from around the world.

Technology-enhanced classtime

You'll learn your study language faster thanks to technology-enhanced interactivity in the classroom – from our innovative applications to engaging multimedia lessons.

Interactive classrooms

Our teachers are trained to use technology for your advantage. All of our schools are fully equipped with classroom media, projectors and WiFi. With EF Class, developed exclusively by us, we combine digitally-enhanced learning with classroom-based lessons. It forms an integral part of our curriculum and can be conducted anywhere.

Special Interest Lessons

Make your language studies your own by taking Special Interest Lessons (SPINs) in the subjects you want to learn more about or prefer. Every school offers a large variety of SPINs, in a wide range of business, career, academic and arts-related topics.

2) Absorb

Teacher-led study lesson

Gain confidence by learning to express yourself in a natural way with the correct grammar and pronunciation. Your teacher is always there to answer any questions you may have.

Self-paced practice

Complete assignments by utilizing online study resources, podcasts, videos and much more. You can always work at your own pace, when you're ready to study.

Non-stop mobile access

Access a variety of additional lessons and activities online to maximize your course. Access private lessons, and participate in online classes and guest lectures.

3) Apply

Cultural excursions

Benefit from guided learning while you speak, improve your listening comprehension, and discover the language outside the classroom.

Life with the locals

Reduce your accent, learn to speak naturally and gain authenticity with local terms and phrases through constant interaction with native speakers.

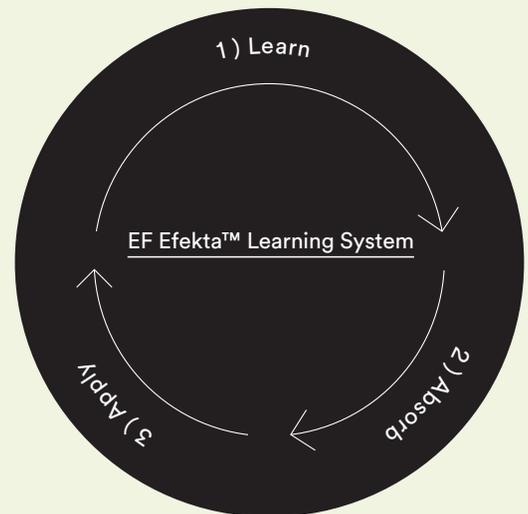
Work experience

As an additional option, you can do an internship or gain volunteer experience in your field. Build career-specific vocabulary, learn to share ideas, give presentations, and adhere to the local office etiquette.

EF Immersion Challenge

Use our brand new language learning tool to take part in challenges across your host destination. You'll improve your fluency more quickly with the EF Immersion Challenge's range of interactive tasks that can be found in art galleries, cafés, museums and more.

See our innovative method in action.
www.ef.com/efekta



Documented progress

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You'll advance one language level every six weeks with proof of your progress. We measure your language skills before, during and after your course with the EF SET suite – which includes a placement test, progress test and graduation test.

Evaluating your progress

Developed by linguists

EF Standard English Test (EF SET) was developed in collaboration with leading linguists, testing experts and academics. It's the world's first free standardized English test – used exclusively in our schools around the world.

Built for success

EF SET was built to the same standards of reliability and accuracy as some of the world's leading English tests – so you can confidently prove your fluency to university admissions and employers.

From start to finish

You'll measure your language skills before your course begins to ensure you're placed in the right classes, while you're away to measure your progress and after your studies are over to document how far you've come with the EF SET Certificate of Achievement.

Tailored to you

EF SET responds to whatever language proficiency you demonstrate as it unfolds – becoming more advanced as you answer questions correctly for the most precise results possible.

Immediate results

You'll receive a comprehensive analysis of where your language skills are according to the Common European Framework of Reference as soon as you've answered the final question – which you can share on your LinkedIn profile.

A full evaluation

Your results include a comparison of where your EF SET score ranks in comparison to other language proficiency exams – like the Cambridge English and TOEFL.

Defining the future

The results of completed tests are analyzed by experts and used to improve our teaching materials, so you learn in the best way possible.

Get your current language level in 10 minutes or less
www.ef.com/test

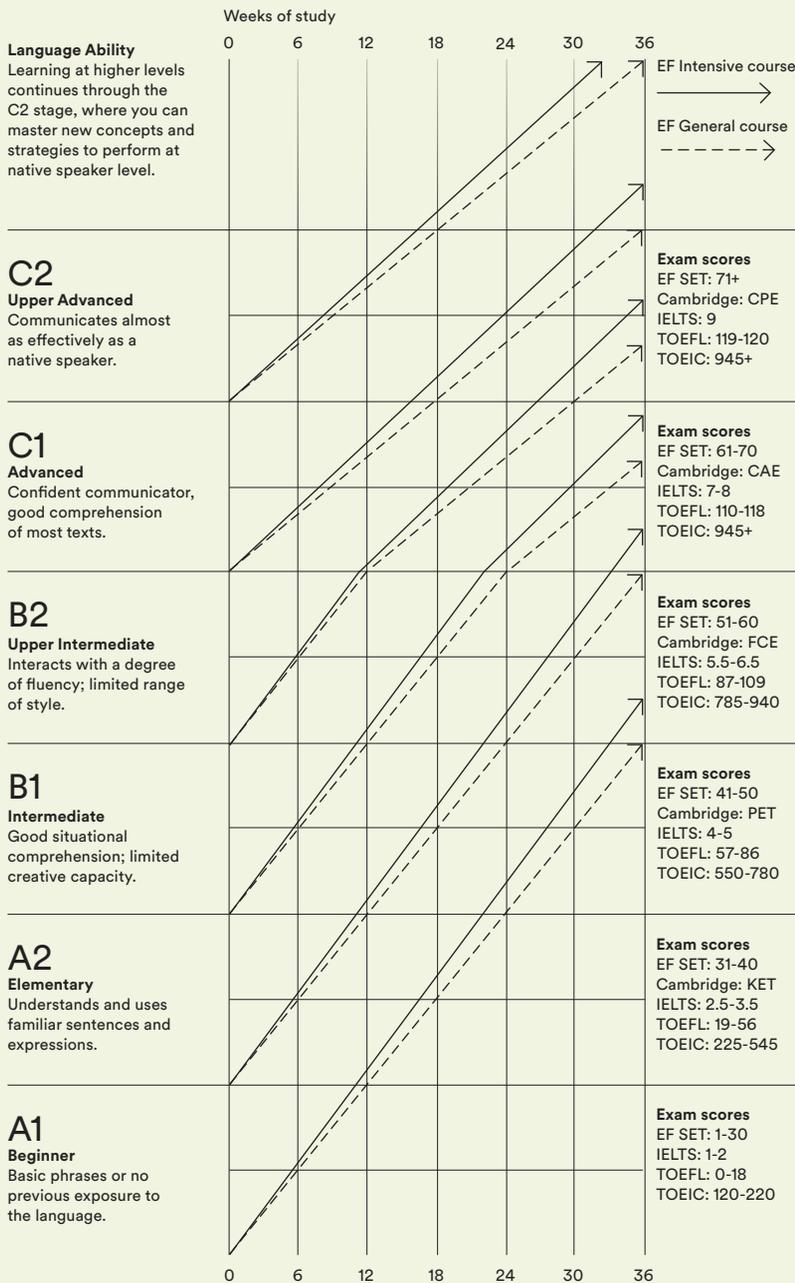
Accelerate your progress with our innovative EfeKta™ learning system



Call us +41 43 430 41 50



Language progress with EF



You'll advance one course level every six weeks when you attend all your classes and complete every assignment. Our method will guarantee that you make maximum progress – otherwise, you'll study for free until you do.

The EF Research Network

The Future of Language Learning

EF collaborates with top universities to fundamentally improve the way students learn languages. Network scholars explore advances in linguistics, teaching, technology, testing and cultural immersion. Together, we are committed to research and innovation that will shape the future of language learning.

EF Research Network members include:

- University of Cambridge
- Harvard University
- Peking University
- University of Tokyo
- EF Learning Labs

For more info visit: ef.edu/research

Each stage in the Common European Framework of Reference, published by the Council of Europe is divided into 2 or 3 EF course levels. This graph indicates the average rate of progress and is intended as a guide only.



EF Research Lab
for Applied Language Learning

Proof of your success

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Return home with a portfolio of academic achievements, including the EF SET Certificate of Achievement, final EF test scores and EF Course Certificate. Supplement your CV and certify your progress with an official language exam.



EF Certificate of Achievement

EF SET (EF Standard English Test) Indicates your level of English, aligned to the Common European Framework of Reference (available at all English schools). EF SET results also detail your IELTS and TOEFL proficiency levels.



EF Course Certificate

Awarded in recognition of successful completion of your studies.



EF Language Assessment

Account of your linguistic ability in listening, speaking, reading and writing.



Course Report

Lists all the courses you have taken and the grades you received during your studies.



U.S University Certification

Receive a certificate stating that EF courses are certified by Southern New Hampshire University (SNHU).



U.S University Transfer Credit

Through partner institutions for German, French, Italian, Spanish, Mandarin and Japanese courses.



EF Certificate of Internship

Complete an internship for certification.



Official Language Exam Scores

Receive a certificate from the testing authority certifying your language proficiency level.

3)

Focus your course by selecting your Special Interest Lessons (SPINs)

Language focused

- Speaking
- Listening
- Reading
- Writing
- Vocabulary
- Grammar
- Phrasal verbs
- Pronunciation
- Idioms & Slang
- Communication Skills
- Conversational English
- Creative writing
- Public speaking

Exam or academic preparation

- Cambridge English Exams
- IELTS
- TOEFL
- TOEIC
- DELF
- DALF
- DELE
- DSEN
- DIEN
- TestDaF
- CILS
- CELI
- HSK
- JLPT
- Critical Thinking
- Using English in Research
- Academic Writing
- Academic Listening
- Academic Reading
- Academic Speaking
- University Life

Culture & Arts

- Current Affairs
- Modern Culture
- British Culture
- American Culture
- Global Issues
- History & Architecture
- Literature
- Calligraphy
- Society & Sport
- Theater
- Photography
- TV & Film Studies
- Politics & Society
- Debate Class
- International Cuisine
- Music
- Health & Fitness
- Psychology
- Visual Arts
- Media Studies
- Documentaries
- Video Production
- Script writing
- Creative Arts
- Environmental Affairs
- Journalism
- Philosophy

Career development

- Business English
- Workplace English
- Employability Skills
- Professional Communication
- Entrepreneurship
- Correspondence
- Management
- Meetings
- Negotiations
- Presentations
- Social skills
- Telecommunication Skills
- International Affairs
- Office English
- Society & Leisure English
- Business Case Studies
- Leadership and Management

Industry specific

- Automotive Industry English
- Aviation Industry English
- Banking and Finance English
- Construction Industry English
- English for the Sciences
- Hospitality Industry English
- Insurance Industry English
- Travel Industry English
- Oil and Gas Industry English
- Pharmaceutical Industry English
- IT Industry English
- Legal English
- Medical English

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Build on your interests with your choice of SPINs

SPIN Lessons vary from destination to destination and operate either in class or online.

↑ Choose from 150 Special Interest Lessons

Course options

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EF Basic Course

Focus on how to communicate and enjoy lots of free time.

20 lessons
of 40 mins/week

16 General Language Lessons
02 Project Sessions
00 Special Interest Lessons
02 Lecture Sessions

Levels

Beginner to Advanced

Start dates

Every Monday, summer only
(In Australia, New Zealand and South Africa summer is Jan-Mar)

Length

2 to 12 weeks

Online pre-course
from enrollment

Description

Combine plenty of free time abroad with 20 morning and afternoon language lessons a week (total tuition time of 13 hours and 20 minutes) – combining General Language Lessons, Project Sessions and Lecture Sessions.

This course concentrates on understanding and speaking the language in practical situations. You'll benefit from comprehensive materials, personalized instruction and interactive classtime. In addition to that, the EF Class app – developed exclusively by us – combines digital learning with classroom-based lessons, to further accelerate your progress.

EF General Course

Gain a sound understanding of a language through a well-rounded course.

26 lessons
of 40 mins/week

16 General Language Lessons
04 Project Sessions
04 Special Interest Lessons
02 Lecture Sessions

Levels

Beginner to Advanced

Start date

Every Monday, year round

Length

2 to 52 weeks

Online pre-course
from enrollment

Online post-course
3 months included for all General English courses.

Description

This carefully composed course of 26 weekly lessons (total tuition time of 17 hours and 20 minutes), held in the morning and afternoon, is designed to help you move up one course level every six weeks. Our general language lessons build your grammar and vocabulary through a combination of digital learning and classroom-based lessons, thanks to our innovative EF Class app. Project sessions will help you further improve your research and communication skills through practical work tailored to your interests.

You'll also benefit from 4 Special Interest Lessons, which focus your studies on the subjects you enjoy and help you reach your academic goals – whether it's your destination's culture or preparing for an official exam.



Habisaali Jeyarany, Switzerland, EF Brighton

“I'm most proud of the fact I did the Cambridge Exam and I got a great score. At the beginning I was really shy speaking English but with time I became confident.”

Our most popular
course



EF Intensive Course

Learn a language as quickly as possible for academic or professional reasons.

32 lessons
of 40 mins/week

16 General Language Lessons

04 Project Sessions

10 Special Interest Lessons

02 Lecture Sessions

Levels

Beginner to Advanced

Start date

Every Monday, year round

Length

2 to 52 weeks

Online pre-course

From enrollment

Online post-course

6 months included for all Intensive English courses.

Description

Make maximum progress during your stay abroad. Highly recommended for serious students who need to learn a language as quickly as possible for academic or professional reasons.

Our highly structured syllabus, comprised of 32 morning and afternoon lessons a week (total tuition time of 21 hours and 20 minutes), will have you speaking and writing with confidence in no time. Our general language lessons build your grammar and vocabulary through a combination of digital learning and classroom-based lessons, thanks to our innovative EF Class app. Project sessions will help you further improve your research and communication skills through practical work tailored to your interests.

Our Intensive Course offers the maximum number of Special Interest Lessons, to ensure you successfully achieve your goals while studying abroad. Taught both in class and online, you can take SPIN Lessons focused

on language skills, professional development, exam or university preparation or culture and arts.

Why EF Intensive is our most popular course

Because not only do you maximize the amount that your language skills improve, you also gain valuable time to practice with fellow students. This extra interaction enables you to communicate in a natural way, faster than on other courses, and in the process form lasting friendships.

Choosing your course length

The longer you study, the more you will improve, guaranteed. That's why students seeking advanced language skills enroll for a minimum of 3 to 6 weeks. Keep in mind that Intensive students make progress 25 to 50% faster. A 6-week course allows most students to advance one full level of ability, and many intensive students choose to achieve greater fluency with courses of 3 months or more.



St Julian's

EF International Language Campus

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St. Julian's is Malta's premier resort town, featuring white sand beaches on the clear blue Mediterranean. Our modern campus has its own private beach club and is located in Malta's most popular shopping district.

Study

EF Academic options

- EF Intensive: 32 lessons/week
- EF General: 26 lessons/week
- EF Basic: 20 lessons/week
- EF Internship Program
- EF English for Business: 32 lessons/week
- EF Exam Preparation (Cambridge English, TOEFL, TOEIC, IELTS): 32 lessons/week
- EF Language Year Abroad Program

Included in the course

- 20, 26 or 32 English lessons of 40 minutes per week with EF Efekta™ Learning System
- Twin room in EF Homestay with breakfast and dinner Monday-Friday and all meals on weekends
- EF digital learning media
- EF SET Placement Test and progress tracker
- EF Course Certificate and EF SET Certificate of Achievement
- Access to EF Campus Connect from enrollment
- English post-course for up to 6 months in EF Campus Connect
- Free Wi-Fi access at our campus
- Welcome party, town tour, many in-school activities, graduation party

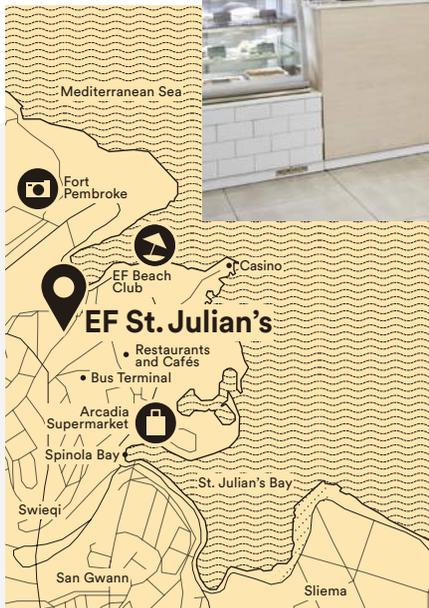
Live

EF Homestay (included)

- Twin room with a carefully selected local host. Breakfast and dinner Monday-Friday, and all meals on weekends.

EF Residence

- St. George's Beach: Triple/quad room from \$105/week. Twin room from \$150/week. Single room from \$280/week. Half board with meal tickets July-September, self-catering October-June. Shared facilities. 18+.
- EF Summer Residence – Dean Hamlet: Twin or quad/triple room from \$265/week. En suite facilities. Half board with meal tickets. July & August only. 17+



EF St Julian's

- Modern building located a 5-minute walk from the beach
- Short walk from restaurants, shops, bars and entertainment
- Newly renovated interior fitted with the latest multimedia technology
- Private EF Beach Club during the summer
- Course options for young professionals
- City center and public transportation just a few minutes away on foot
- Shopping center just a one-minute walk from the campus



Enjoy comfortable rooms at the Dean Hamlet residence

Explore

Additional features

- Flight arrangements
- Arrival transfer service from \$25
- Comprehensive travel & medical insurance coverage
- Single from \$50/week in EF Homestay
- Triple/quad from \$105/week, twin from \$150/week or single from \$280/week in EF Residence
- Activities, sports and excursions at EF group rates
- EF meal vouchers
- Organized excursions to the Island of Gozo and the Island of Comino

Course fee (\$)

Tuition, accommodation and meals included. Courses starting every Monday.

Weeks	Basic	General	Intensive	Exam
2	1 030	1 070	1 190	
3	1 545	1 605	1 785	
4	2 060	2 140	2 380	
5	2 575	2 675	2 975	
6	3 090	3 210	3 570	
8	4 120	4 280	4 760	4 880
10	5 040	5 240	5 840	5 980
12	5 960	6 200	6 920	7 080
16		8 120	9 080	9 280
20		10 040	11 240	11 480
+1*		480	540	550

*each additional week after a minimum of 8 weeks
 Summer supplement/wk (Jun - Aug) 95
 EF Internship (8 weeks) 4 970
 EF Language Year (9 months) 13 990

Course start dates:

Weekly intakes, see p. 106

Call us + 41 43 430 4150



Ministry of Education – Malta
 Licensed School:
 Education Act (Cap. 327)
 Legal Notice 60/1996
 Legal Notice 133/1998

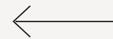




EF St. Julian's



Our centrally located school puts you in the heart of the action



Terms and conditions

What is included in the Course Fee

1. Chosen Language course
2. Shared room in a homestay with half board (breakfast & dinner Mon-Fri and all meals on weekends) or in select residences
3. Online pre- and post-course for up to three (for general/summer courses) or six months (for intensive/exam courses)

The Course Fee comprises two elements: The Tuition Fee (40%) for lessons and the Student Services Fee (60%) for other items including homestay accommodation.

Accommodation is available from the Sunday prior to the student's Monday start date until the Saturday after the course ends.

What is not included in the Course Fee

1. Enrollment Fee of USD195 for courses up to 15 weeks, USD295 for courses of 16 weeks or more
2. EF Course Materials
3. Travel Insurance

Methods of Payment

EF accepts the following payment methods:

1. By bank transfer directly to the Organizer:
Name of Bank: Credit Suisse
Address: Schwandenplatz 8, 6004 Lucern, Switzerland
Account holder: EF Language Colleges Ltd
Account holder address: Haldenstrasse 4, 6006 Lucern Switzerland
Account: 303195-22-2
IBAN: CH25 0483 5030 3195 2200 2
SWIFT: CRESCHZZ80A
2. By credit card (where applicable)
3. To the local EF promotion office or EF representative

Please note that cash payment cannot be accepted. Credit card fees will apply according to local laws and regulations.

Payment Plan

Enrollment: Enrollment fee and Cancellation Protection, due on booking date
Program Deposit: 20% of the Course Fee, due 14 days after the booking date
2nd Payment: 20% of the Course fee, due 45 days after the booking date
3rd Payment: The remaining balance, due 60 days prior to the program start date

For late payments EF reserves the right to charge a late payment fee of USD 100.

Any promotional offers or discounts confirmed at the time of booking are subject to payments being made on time, and not reducing the length of the booking.

Travel Insurance Coverage

All students must have travel insurance coverage. EF has a tailor-made travel insurance group policy with the insurance provider Erika Insurance Ltd. under which EF Education First Ltd. and EF International Language Schools Ltd. are the policyholders. This insurance is included in the booking and will be part of the total amount charged to the student. The insurance coverage includes

illness/accident, repatriation, interruption, theft, delay and liability. Full terms of the insurance can be found on www.erikainsurance.com. A student wishing to renounce this coverage must fill out EF's proof of insurance document and provide EF with a copy of the alternative insurance policy in English, no later than 15 days before the due date of the final invoice. Students enrolling at a school in Australia are required by the Australian government to obtain medical insurance with an Australian company. EF can offer students Allianz Private Insurance for purchase. Contact us for more information. Parents and guardians of students under the age of 18 (19 for students traveling to Vancouver, Canada) are required to sign a Medical Release Waiver.

Cancellation Protection

EF Cancellation Protection is available upon enrollment and charged as a one-time, non-refundable fee of USD 95. This covers cancellations before departure due to illness or illness in the student's immediate family. A doctor's documentation is needed within 10 days of the claim.

School Breaks and Public Holidays

On public holidays, EF International Language Campuses will be closed and lessons on those dates will not be made up at a later date. Booked accommodation is available to students during school breaks and holidays. The number of school breaks at each EF International Language Campus may vary.

Class Schedules and Attendance

Classes are offered at all EF International Language Campuses in a block schedule of 5 days on Monday to Friday (or Tuesday to Saturday) from 8:00 to 20:00. EF language lessons last at least 40 minutes and are often held in blocks of 2 x 40 minutes. To receive the course certificate and maintain visa status, EF students must have an attendance of at least 80%.

Course levels

When an EF International Language Campus has a course level of five students or fewer, EF reserves the right to combine students of different levels in the same classes.

EF Course Materials

EF Course Materials are needed to follow EF course syllabi. EF Course Material prices are as follows:
English courses:
Weeks 1-6: USD45; weeks 7-12: USD85, weeks 13-18: USD135
*each additional six week interval: USD35
Business English: USD30
Non-English courses: USD105

EF Campus Connect web service

Any correspondence, photos and other media used on EF Campus Connect will be considered personal and EF will not accept any responsibility for such

correspondence and media. Parent/s or legal guardian/s of underaged students must give their consent for the student to use the EF Campus Connect service and app.

Activity Credits

Purchased Activity Credits for non-included EF activities must be used during the course and will not be refunded if unused at the end of the course.

Special Interest Lessons (SPIN lessons)

Examples of SPIN lessons vary from one EF International Language Campus to another and are subject to change due to availability.

EF's Learning Guarantee

Cover of student's costs under the Learning Guarantee only applies to the Tuition Fee.

Internship or Volunteer Experience Program

The EF Internship or Volunteer Experience Program is available at an additional fee. Included in this fee is a preparation program and up to 100 hours of part-time unpaid work or volunteer experience. Internship and volunteer experience programs vary according to visa regulations and are therefore not guaranteed to all students.

Arrival Airport Transfers

The transfer service is offered between 7:00 and 21:00 hours local time on Sundays. If students arrive at any other time, EF can arrange a special transfer at an additional fee.

Group Travel

Group Travel includes an EF Leader and airport transfer to the accommodation or EF International Language Campus and flights if applicable. The minimum group size for Group Travel is 17 students. Smaller groups can be arranged for a "Small Group Supplement". EF maintains the right to cancel group travel arrangements for groups smaller than 17 students within 10 days of departure and in such case the student will receive a full refund of the price of the Group Travel.

Changes before and after course start date

Changes of destination, course type, start date or type of accommodation before departure will result in a rebooking fee of USD 140. In the event of a change of course start date, the cancellation conditions will be applied to the original course start date.

Students making changes to their course after the start date will be charged a change fee of USD140. There is no refund for downgrades (e.g. change from Intensive course to General course or change to a less expensive destination).

Cancellation fees before program start

Cancellations must be made in writing, addressed to the organizer, and submitted to the EF office, local EF representative or EF School Director. In all

cases, the Enrollment Fee, Cancellation Protection fee, Visa fee and Courier fee are non-refundable. Cancellation conditions for flight tickets are communicated separately.

For all destinations except in the USA

For cancellations prior to 60 days before program start, EF charges the 20% of the Course Fee and accommodation supplements. For cancellations between 31 and 60 days before program start, EF charges 40% of the Course Fee and accommodation supplements. For cancellations between 8 and 30 days before program start, EF charges 60% of the Course Fee and accommodation supplements. For cancellations 7 days or less before program start, EF charges the full Course Fee and accommodation supplements.

For destinations in the USA

For cancellations prior to 60 days before program start, EF only charges the Program Deposit up to a maximum amount of USD 500. For cancellations 60 days or less before program start, EF charges USD 500 to cover the cost of housing administration and the Program Deposit up to a maximum amount of USD 500.

For destinations in the USA if the student is already in the USA with an EF sponsored F1 Visa

For programs of less than 12 weeks, EF charges the tuition fees for up to four weeks and USD 500 to cover the cost of housing administration. For programs of 12 weeks or more, EF charges the tuition fees for up to six weeks and USD 500 to cover the cost of housing administration.

Withdrawal fees after course start

To withdraw from the EF program, students must inform the EF School Director and sign the course change notification form. The date of withdrawal is defined as the Saturday of the week of the last day of class attendance. EF is not obliged to refund students whose courses are terminated due to violation of EF's written disciplinary and/or attendance policies or local, state or federal laws. Charges other than Course Fee such as Course Materials, bus passes, flight tickets, airport transfers, travel insurance, etc. are non-refundable.

For all destinations except in the USA

Withdrawals must be confirmed with a 4-week notice period for courses shorter than 12 weeks, and an 8-week notice period for courses of 12 weeks or longer. The Course Fee and accommodation supplements for the time after the notice period will be fully refunded.

For destinations in the USA

- For withdrawals at any point in the first four weeks, EF may retain the Course Fee and accommodation supplements applicable to the first four weeks. EF will retain the full Course Fee and accommodation supplements for courses that are shorter than four weeks.

- For withdrawals after the first four weeks but before or at the mid-point of the course (50% of the total booked course duration, or after 60% of total duration for courses in California) EF will retain a prorated amount of the Course Fee and accommodation supplements. Prorated refunds will be calculated on a weekly basis.

- For withdrawals after the mid-point of the course (50% of the total booked course duration, or after 60% of total duration for courses in California) EF will retain all charges.

In California, students who terminate in the first week will receive a full refund of the Tuition Fees. Refunds for courses in the USA will be issued within 45 working days (30 working days in California) of the last day of attendance.

In the USA students will be automatically withdrawn if they fail to attend classes during 30 consecutive days.

Changes made by EF before course start

EF retains the right to make changes to destination, course type, start date or type of accommodation up to 20 days before the course start date. If EF needs to make major changes to the program, EF will inform the student of the proposed changes and the impact on the price, if applicable.

From such notification day and within a period of 2 days, the student may:

1. accept the proposed changes,
2. accept a replacement program from EF of equivalent or similar standard and price, at the date of the change, if EF is able to offer one; or
3. cancel the program without having to pay any cancellation fees, in excess of enrollment fee, cancellation protection, visa - and courier fee.

If the student does not inform EF in due time of its decision to accept the changes, accept a replacement program or cancel the program, the student will be deemed to have accepted such changes.

Customer feedback

Any feedback should first be addressed to staff at the destination so the issue can be addressed. Students who perceive that the course or other services purchased from EF are still not being performed according to the agreement should inform the organizer without delay, in writing.

Student Code of Conduct

Students agree to abide by student conduct rules and other policies while enrolled in EF programs. Inappropriate conduct includes but is not limited to illegal activity or behavior that deliberately disrupts the learning environment or damages EF property or the property of fellow classmates. Students in breach of this code of conduct will be

expelled or suspended from the program and outside of the USA no refund will be issued.

Passport and visa

Students are responsible for having a valid passport and any applicable visas.

Destination specific policies

Students booking courses in Australia, New Zealand, Singapore and British Columbia (Canada) will receive specific local terms and conditions that supersede and complement this document.

Validity of Brochure Prices

The prices published in this brochure are based upon currency exchange rates in effect at the time of writing [25/05/2020]. They are therefore subject to change up to 20 days before departure, in case the exchange rate between the American dollars and the currency of the country of the EF International Language Campus changes significantly. The prices in this brochure are valid until a new price version is released online or in print, or until the 30th of September 2021.

Personal Data

The student's personal data, such as personal data provided by them in the application form, will be processed by EF for the purposes of completing their booking, supplying their requested products and services (including travel insurance coverage), providing customer service, or offering elements that are otherwise necessary to perform the contract between the student and EF.

EF may share the student's personal data with their corporate affiliates, claims handlers, and other business partners both within and outside the EEA/Switzerland. EF has put appropriate safeguards in place for transfers of the student's personal data outside the EEA/Switzerland, including the standard data protection clauses adopted by the European Commission. EF and its affiliates may also use the student's personal data, combined with information about them obtained from third party sources, to market EF's products and services, including special promotions based on the student's interests.

The student has the right to, at any time, withdraw their consent or object to EF using their personal data for direct marketing purposes by contacting EF at the address set out below. EF will only keep the student's personal data for as long as it is necessary for the purposes for which it has been collected or in accordance with time limits stipulated by law and good market practice, unless further retention is necessary for compliance with a legal obligation. EF will keep personal data for marketing purposes until the student withdraws its consent.

If the student would like a copy of the information EF holds about them, or a copy of the standard data protection clauses, or would like to rectify or erase personal data, or restrict the processing of personal data, or otherwise object to EF's processing, or use their

right to data portability, please contact the Organizer (data controller) at the address Selnaustrasse 30, CH-8001 Zurich, or via the form available at www.ef.com/legal/privacy-policy/. If the student would like to lodge a complaint, they may contact the supervisory authority in their home country. Please see EF's privacy policy available at www.ef.com/legal/privacy-policy/ to read all information about how EF process your personal data and your rights.

Photography and film material

The student or its parent / guardian accepts that EF can freely and for the purpose of promoting EF's products and services use photography, film and sound material that has been created during the course that contains the student, that the student creates as part of the course and uploads to EF's website(s) or apps, or that the student uploads to social networks, such as Instagram and Twitter, under the hashtag #EFMoment, #EF4ever or other hashtag invented or promoted by EF.

Liability and force majeure

EF will not be liable or responsible for any loss, damage, inconvenience, delay in performance, or failure to perform in connection with the provision of any goods or services due to causes beyond EF's reasonable control, including but not limited to: fire; natural disaster; acts of government; failure of suppliers or subcontractors; labor disputes or civil unrest; criminal, terrorist or threatened terrorist activities of any kind; pandemics or public health emergencies; any negligent or willful act or failure to act by any third party; or any other cause beyond the direct control of EF. These conditions do not affect your rights as defined by the consumer protection laws in your home country.

Misspellings and typos

EF reserves the right to correct typographical errors and is not bound by obvious inaccuracies.

Organizer

All travel and language Programs are organized and sold by EF Education First Ltd, Switzerland. EF Education First Ltd is the policyholder of the group travel insurance with Erika Insurance Ltd. EF Language Colleges Ltd promotes the travel and language Programs organized and sold by EF Education First Ltd, Switzerland.

Governing Law

This agreement shall be governed by the laws of Switzerland, without regard to conflict of law provisions. Any dispute or claim arising out of or in connection with this agreement must be resolved by a court located in Switzerland.

Flights

For Flights booked by EF on a student's request, the student agrees to be bound by the airline's policies and terms and conditions. EF is not responsible for airline schedule changes, cancellations or mechanical-, weather-, labor

dispute- or capacity-related flight delays. Any airline fees for rebooking, rerouting or cancellation for customer's wish to change program, destination, course start or length are the responsibility of the customer. EF reserves the right to charge for increases in airline fuel charges and government taxes which are beyond EF's control. For cancellations of purchased flight tickets, the customer is bound to the conditions of the ticket as stipulated by the airline. This includes flight tickets that have been discounted or provided as part of the free flight offer. Please find all offer details and conditions on www.ef.com/flights. For free flight offer, EF contributes a maximum of USD 500 to the cost of the student's flight to and from their course destination for Intensive and Exam courses of 12 weeks or longer. The flight booking must be made through EF. This offer cannot be used in conjunction with any other EF offer. The student will be charged the full cost of EF's flight contribution if they change their course to a General or Basic course, or if the course is terminated and is therefore less than 12 weeks long. Fuel surcharges and airport taxes are not included, and the offer is subject to cancellation without further notice.

Course start dates

Intensive, General and Exam Courses in: London, Cambridge, Brighton, Manchester, Eastbourne, Boston, Santa Barbara, Seattle, Honolulu, Toronto, St. Julian's, Munich, Paris, Barcelona, Playa Tamarindo, Rome, Auckland, Sydney, Perth, Singapore, Los Angeles, Vancouver Island:

2020: September 7, 21; October 5, 19; November 2, 16, 30; December 14, 28
2021: January 4, 18; February 1, 15; March 1, 15, 29; April 12, 26; May 10, 24; June 7^{*}, 21^{*}; July 5^{*}, 12^{**}, 19, 26^{**}; August 2, 9^{*}, 16^{*}, 30; September 13, 27; October 11, 25; November 8, 22; December 6, 20

^{*}Except Sydney, Auckland and Perth

^{**}Start dates for Basic courses in all the above destinations except Perth, Sydney and Auckland

Intensive, General, Exam and Basic courses for Perth, Sydney and Auckland:

2021: January 4, 11, 18, 25; February 1, 8, 15, 22; March 1, 8, 15, 22, 29

Oxford, Bristol, Bournemouth, Dublin, New York, Miami Beach, San Diego, San Francisco, Vancouver, Cape Town, Brisbane, Malaga, Berlin, Nice, Shanghai, Tokyo, Seoul:

2020: September 14, 28; October 12, 26; November 9, 23; December 7, 21
2021: January 11, 25; February 8, 22; March 8, 22; April 5, 19; May 3, 17, 31^{*}; June 14^{*}, 28^{*}; July 5^{*}, 12^{**}, 19^{**}, 26^{**}; August 2^{**}, 9^{*}, 16^{**}, 23^{*}; September 6, 20; October 4, 18; November 1, 15, 29; December 13, 27

^{*}Except Brisbane and Cape Town

^{**}Start dates for Basic courses in all the above destinations except Dublin, Cape Town and Brisbane

Intensive, General, Exam and Basic courses for Cape Town and Brisbane:

2021: January 4, 11, 18, 25; February 1, 8, 15, 22; March 1, 8, 15, 22, 29

Cambridge Clare College:

2021: July 5, 12, 19, 26; August 2, 9, 16

Saint-Raphaël:

2021: July 5, 12, 19, 26; August 2

Language Year Abroad Program:

2020: September 14

2021: January 11, April 12, June 21^{*}, September 20

2022: January 10, April 25

^{*}Start date for select schools. Contact your local EF office for details.



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Singapore / Ireland
/ South Afr
Germany / South
/ Costa